



To all IMDS users:
Have a good holiday
season!

In this issue you can read about the following:

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2. Prompting users to update their settings in IMDS [>>more](#)
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IMDS News in brief

IMDS Help Desk support

1. Rejecting MDSs – importance of correct contact information

If MDSs are rejected it is very important to not only leave the reject reason as such but also the correct email address or telephone number in case the suppliers do have questions on the rejection. If the contact information in the reject reason section is not up-to-date, the sender of the MDS cannot directly ask the rejecter and then quickly provide the adapted information. In the worst case, this could create a long history of resubmissions and rejections.

Therefore, leaving the **correct** contact information together with the reject reason saves time and possibly money (see also the next paragraph).

2. Prompting users to update their settings in IMDS

At the moment, we switched on the function to prompt you to the “Settings” screen after login. Once you saved your data, you will not be directed to this screen again. The reason for this is the following:

Every user can request getting login information in the login screen. If for example the password was forgotten a new one can be requested. This new password is sent to one's own email address which is in the system for this UserID. **Therefore, it is extremely important to always have the up-to-date email address available in the IMDS. Please check your email address under “Settings” in the IMDS menu.**

As before, the Client Managers should reset passwords for users of their company - this is not the responsibility of our Service Centres. The Service Centres are responsible for technical and content-related IMDS questions and only set back the passwords for Client Managers.



IMDS Facts & Figures

June 2006

IMDS went on-line.

18th May 2006

IMDS Release 4.0

Today

103,132 users registered from
42,565 companies

Who to contact at the automobile manufacturers?

BMW

Dr. K. Oldenburg-Nazaruk
karin.oldenburg@bmw.de

DaimlerChrysler

V. Ackermann
volker.ackermann@daimlerchrysler.com

Fiat

Dr. C. Berruti
claudia.berruti@fiat.com

Ford

M. Sauerbier
msauerbi@ford.com

Fuji Heavy Industries

K. Hosokawa
hosokawak@gun.subaru-fhi.co.jp

General Motors

A. Heymann
antje.heyman@de.opel.com

Hyundai

T. Unger
tunger@hyundai-europe.com

Isuzu

Y. Tomita
Yukihiro_Tomita@notes.isuzu.co.jp

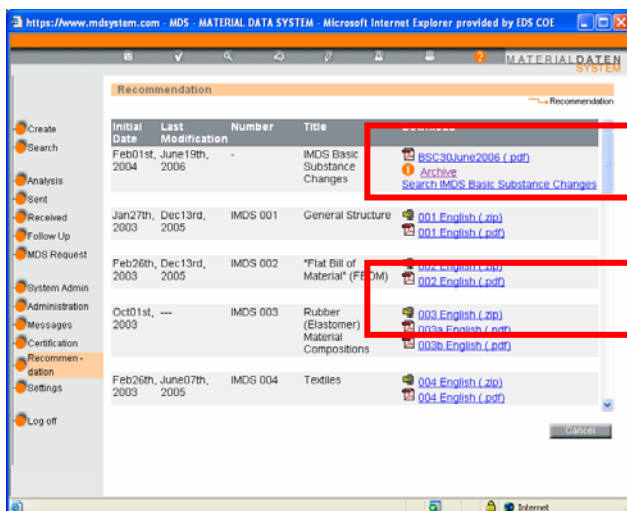
Mazda

K. Okazaki
okazaki.k@lab.mazda.co.jp

Mitsubishi

T. Isogai
t-isogai@mitsubishi-motors.co.jp

3. New process for basic substance deletions



Since February 2004 we have been announcing the deletions of basic substances in a separate document. Deletions as well as changes in D/P flagging were contained in this document.

At the end of this month, June 2006, we will have the last of these documents available to you.

Since Release 4.0 we do have a search function available at the same place where every user can search for deleted and/or changed basic substances as well as browse their change history.

The information between February 2004 and Release 4.0 in may 2006 will remain available in the documents archive.

4. French-speaking Service Center

French-speaking users may now also reach a French-speaking IMDS Service Center:

Monday through Friday, 8 a.m. to 4.30 p.m. (GMT+1)
Tel.: +33 1 55 69 7860
Email: imds-eds-helpdesk@eds.com

IMDS News in brief

1. Trainings in French for Renault suppliers available on the [French Service pages](#)
2. Training on material issues available in Germany – please visit our [Service pages](#) and search for dates when the “IMDS Materials Seminar” is held.

Your participation

Please help us with your feedback. If you would like to contribute to this Newsletter with articles and comments concerning the IMDS and environmental issues in your company, please contact us by email. For suggestions, further information and questions, please contact imds-newsletter@eds.com.

Nissan
T. Oota
t-oota@mail.nissan.co.jp

Nissan Diesel
K. Kuwahara
kazuyuki_kuwahara@nissandiesel.co.jp

Porsche
H. Ampferer
herbert.ampferer@porsche.de

Renault
P. Rolland
test.imds@renault.com

Renault Samsung
Renault Samsung Coordinator
imds@renaultsamsung.com

Suzuki
H. Kato
katohh@hhq.suzuki.co.jp

Toyota
P. Galera
Pilar.Galera@toyota-europe.com

Volkswagen
H. Lüssmann-Geiger
heiko.luessmann-geiger@audi.de

Volvo Car
J. Lundström
jlundst2@volvocars.com

Volvo Group
imds@volvo.com

When to contact whom?

- Commercial and strategic IMDS issues → IMDS Steering Committee
- Operational technical issues → IMDS Helpdesks
- Operational content related issues (e.g. how do I report a certain material) → Contacts of OEMs as published on Public Pages

IMDS Service Center support

European Service Center – imds-eds-helpdesk@eds.com

Monday through Friday, 8 a.m. to 4.30 p.m. (GMT+1) at +36 1 298 1536

French-speaking Service Center – imds-eds-helpdesk@eds.com

Monday through Friday, 8 a.m. to 4.30 p.m. (GMT+1) at +33 1 55 69 7860

Italian Service Center – imds-fiat@eds.com

Monday through Friday, 9 a.m. to 6.30 p.m. (GMT+1) at +39 (0) 80 38 53 116

Japanese Service Center – jpimdshd@eds.com

Monday through Friday, 9 a.m. to 5.00 p.m. JST (GMT+9) at +81 3 3797 4212

Korean Service Center – imdsk.helpdesk@eds.com

Monday through Friday, 9 a.m. to 5.00 p.m. Seoul (GMT+9) at +82 2 3782 0827 ~ 8

North American Service Center - imds-eds-helpdesk-nao@eds.com

Monday through Friday, 8 a.m. to 6 p.m. (EST) at +1 972-403-3607

Editorial

The collection of the contents of this IMDS Newsletter is carried out on behalf of the IMDS Steering Committee by Ilona Pollok, EDS.

