

## Cookies Required in IMDS (effective July 1, 2014)

There was an IMDS change made July 1, 2014 to correct the problem where users from some companies were being logged out in the middle of their IMDS sessions while actively working. This change now requires IMDS users to enable cookies within their browser to maintain their session information.

If a user does not permit cookies from IMDS, they are allowed to login, but are kicked out during their first operations. The session will remain active, and the user will receive an "Already logged in" error when they try to log back in, and will have to wait for session timeout before they can log back in.

All Users (including Helpdesk agents!) must enable cookies in their browser from IMDS to correct this problem. The exact procedure to enable cookies varies between browsers and browser versions. Here is an example from Internet Explorer.

### To Enable Cookies from IMDS (Internet Explorer Version 10):

1. Select Tools
2. Select Internet Options
3. Select the Privacy tab.
4. Select the Sites button
5. In the "Address of Website" box, enter **\*.mdsystem.com**.
6. Select the Allow button
7. In the Managed websites, verify **mdsystem.com** appears with the Setting **Always Allow**.
8. On Per Site Privacy Actions, Select OK.
9. (not shown) On Internet Options, Select OK.

### In Google Chrome (not illustrated):

1. Select Settings
2. Select Show Advanced Settings
3. Select the Privacy tab
4. Select Content Settings
5. Select Cookies
6. Select Manage exceptions.
7. In Hostname Pattern, Enter **\*.mdsystem.com**, Set Behavior to Allow
8. Press Done
9. Press Done.

### In Firefox (not illustrated):

1. Select Tools
2. Select Options
3. Select Privacy.
4. Select History
5. Select Firefox will:  
Use Custom settings for History
6. If "Accept cookies from sites" is not selected, Select Exceptions
7. In Address of website: Enter **\*.mdsystem.com**
8. Select Allow
9. Select Close
10. Select Okay.

